

Return & Exchange Information

In the event you do need to return or exchange an item you purchased from us, we want to make it as easy as possible.

Returns or Exchanges by Mail

Place your item in the original packaging, if available, and enclose a completed Return and Exchange Form. You will find the form right on the packing slip that came with your order.

Returns from the US

Use one of the shipping labels included on the packing slip that came with your order or print one online. Then place it over the original shipping label on your package.

USPS, our preferred option, allows you to track your return online.

Please ship your return to:

MightyCamp, LLC
9269 411th Ave NW
Milaca, MN 56353

Exchanges within the US are usually delivered within two weeks of the day you put the exchange in the mail.

Return Without a Receipt

We encourage you to include your receipt in order to help us process your return more quickly.

Your Privacy Rights

We appreciate the trust you place in MightyCamp, LLC, and we are committed to respecting your privacy and the security of your personal information.

Information We Collect

We may collect information (including name, address, telephone number, email address, transaction information, credit card information and date of birth) when you:

- Place an order on our Web site
- Return an item or make an exchange
- Inquire about our services
- Create an account at MightyCamp.com
- Sign up for MightyCamp email updates
- Are referred to us through a marketing promotion
- Participate in a marketing survey, promotion or event

We maintain the data that you provide us, along with a record of your purchases, in a secure database. To best serve you, we may combine this information with data that is publicly available and data that we receive from other reputable sources whose policies meet the Direct Marketing Association's privacy standards.

We also gather information about how visitors navigate through our Web site by using clickstream data gathered with "cookies" and/or other online tools such as "pixel tags."

Using Information We Collect

At MightyCamp, we always want to provide you with the best possible shopping experience and fulfill your orders exactly as you've requested. In order to do this, we collect information that allows us to:

- Process and track your order
- Provide the services you request
- Contact you about the status of an order
- Send you promotional offers we believe will be of interest to you
- Send you MightyCamp email updates
- Identify your product and service preferences
- Customize our communications to you
- Provide information concerning product recalls or products you have purchased
- Improve our merchandise selection and customer service

Information We Share with Others and Your Privacy Rights

We contract with other companies to provide certain services, including shipping, name and address verification, email distribution, market research, promotions management and payment processing (to view PayPal's privacy policy, please visit <https://www.paypal.com/privacy>). We provide these companies with only the information they need to perform their services and work closely with them to ensure that your privacy is respected and protected. These companies are prohibited by contract from using this information for their own marketing purposes or from sharing this information with anyone other than MightyCamp.

On rare occasions, we may disclose specific information upon governmental request, in response to a court order, or when required by law to do so. We may also share information with companies assisting in fraud protection or investigation. We do not provide information to these agencies or companies for marketing or commercial purposes.

Your Choices about Communication from MightyCamp

We offer choices about the types of information you receive from us. If you prefer not to receive email updates from MightyCamp or if you prefer to receive them less frequently, please contact us at the address shown below. You can also unsubscribe from our email updates using the link provided in each edition of the email.

If you do not wish to receive other communications from us, such as surveys, please contact us at:

MightyCamp, LLC
Milaca, MN 56353
(320) 983-6814

Please be sure to provide us your exact name and address so that we can be sure to identify you correctly. If, due to human error, you continue to receive unwanted communications, please contact us again and we will make every effort to correct the situation.

Cookies and Pixel Tags

A cookie is a small data file that is stored by your Web browser on your computer. Cookies enable you to place an order on our Web site. They also allow us to enhance and personalize your online shopping experience, so that the information you receive is more relevant to you.

For example, we use cookies to:

- Remember what items are in your Shopping Bag
- Recognize you when you return to our Web site
- Study how our customers navigate through our Web site and which products they request in site searches

We also use pixel tags – tiny graphic images – to tell us what parts of our Web site you have visited or to measure the effectiveness of any searches you may do on our site. Pixel tags also enable us to send you email in a format you can read and let us know when you have opened an email message from us.

We may also contract with other companies who use cookies or other online tools such as pixel tags to measure the performance of a marketing effort on our behalf. We prohibit these companies from using this information for their own marketing purposes or from sharing this information with anyone other than MightyCamp.

How We Use Email

When you provide us your email address, we will email you as necessary to process your order, respond to a request or provide customer service. For example, after you place an order at MightyCamp.com, you will receive an email confirmation and, in most cases, an email with package tracking information.

We may also send promotional email about products, special offers, services or events that we believe may be of interest to you. It is our intent to send promotional emails only to those persons who wish to receive them. We provide instructions on how to unsubscribe in each email from MightyCamp.com.

Updating or Reviewing Your Information

To update your customer information (name, address, telephone number and email address), please contact us. A limited amount of purchase information may also be available to you. To protect your privacy, we will need to validate your identity before you update or review your information.

Security

It is our intent to protect against the loss, misuse or alteration of information that we have collected from you or received from a partner. We use a variety of current technologies and processes for protection of our customer data. We limit the information we provide to outside companies with whom we contract to only what they need to carry out their responsibilities. It is our practice to use encryption whenever we receive or transmit sensitive data.

When you make a purchase or create an account on our Web site, your transactional information is transmitted in a safe, encrypted format.

Privacy of Children on Our Web Site

Our Web site is not intended for use by children under the age of 13, and we do not knowingly collect personal information from children under the age of 13.

Policy Changes

From time to time, we may use customer information for unanticipated uses not previously disclosed in our privacy notice. If our information practices change, we will post these changes on our Web site. We encourage you to review our privacy policy periodically.

Questions or Comments?

For questions, comments or assistance, we invite you to [contact us](#).

Shop with Confidence at MightyCamp.com

At MightyCamp, we understand your concerns about online security. That is one of the reasons we offer a Secure Order Promise and maintain rigorous standards to ensure your personal information is safe when you shop at MightyCamp.com.

What We Do to Protect Your Information

We use encryption technology to ensure the secure transmission of any personal information you provide while using MightyCamp.com. All transactions at our site are conducted using 128-bit Secure Sockets Layer (SSL) encryption. You can easily determine when you are sending data securely by looking at the web address (URL) in your browser

window: the first few letters will change from "http" to "https" when you are transmitting information protected by SSL encryption. The "s" in "https" stands for "secure."

What You Can Do

Popular Web browsers (such as Internet Explorer, Firefox, AOL Explorer and Safari) support SSL technology. To ensure you are getting the best protection available, we recommend using the latest version of your browser software and downloading security updates as they become available.

Following are a few more suggestions for maintaining the security of your computer and the information you provide online.

Install software only if you are certain it is from a trusted source.

Use public computers only if they are maintained by a trusted source, and always be sure to log out of your MightyCamp.com account and shut down the web browser before leaving the computer.

If you are presented with a link to MightyCamp.com in email or on another site, and are unsure whether it is valid, do not click the link. Instead, type www.MightyCamp.com in your browser's address field to access our site directly.

Note: Email is not a secure form of communication. Please do not send us your credit card number or other personal information via email.

General Information and Misprints

We are not responsible for typographical or pictorial errors. We make every effort to provide you with an error-free website, in the event there is a misprint, we reserve the right to correct copy or pricing to reflect actual current status. Pictures are for illustration purposes only and may not be exact.

Sales Tax

We will collect sales tax on all items purchased through MightyCamp. Sales tax will be added to all purchases.

Shipping costs

Shipping is free for orders over \$50 that are shipped to destinations within the contiguous 48 states, and are shipped via USPS Ground delivery. Offer does not apply to APO/FPO addresses. If your order is less than \$50, you will pay shipping charges via USPS Ground.

Indemnification

You agree to defend, indemnify and hold harmless MightyCamp, it's subsidiaries, affiliates, officers, agents, partners, members, employees, independent contractors, service providers and consultants, and their respective directors, employees and agents, from and against any claims, damages, costs, liabilities and expenses (including, but not limited to, reasonable attorney's fees) arising out of or related to (a) your use of the Site; (b) any User Content you post, upload, use, distribute, store or otherwise transmit on or through the Site; (c) any Submissions you provide; (d) your violation of these Terms; (e) your violation of any rights of another; (f) your conduct in connection with the Site. Some jurisdictions limit consumer indemnities, so some or all of the indemnity provision above may not apply to you.

Limitation of Liability

In no event shall MightyCamp, it's directors, members, employees or agents be liable for any direct, special, indirect or consequential damages or any other damages of any kind, including, but not limited to, loss of use, loss of profits or loss of data, whether in an action in contract, tort (including, but not limited to, negligence) or otherwise, arising out of or in any way connected to the use of , or inability to use, the complete site, including without limitation any damages caused by or resulting from reliance by the user on any information obtained from MightyCamp, or that result from mistakes, omissions, interruptions, deletion of files or email, errors, defects, viruses, delays in operation or transmission or failure of performance, whether or not resulting from acts of God, communications failure, theft, destruction or unauthorized access to MightyCamp's records, programs or services. In no event shall the aggregate liability of MightyCamp, whether in contract, warranty, tort (including negligence, whether active, passive or imputed), product liability, strict liability or other theory, arising out of or relating to the use of or inability to use the site exceed any compensation you pay, if any, to MightyCamp for access to or use of the complete site. Some jurisdictions do not allow the limitation of liability in contracts with consumers, so some or all of these limitations of liability may not apply to you.